



Police & Crime Commissioner for Cleveland
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Report of the Police and Crime Commissioner to the Chair and Members of the Police and Crime Panel

13th November 2018

Programme of Engagement

1. Purpose of Report

- 1.1 The purpose of this report is to provide Members of the Cleveland Police and Crime Panel with a brief update in relation to consultation and engagement activity of the PCC between September 2018 and November 2018.
- 1.2 Future engagement work of the PCC will also be summarised.

2. Background

- 2.1 The PCC's consultation and engagement activities focus on increasing understanding of the policing and community safety needs of the communities of Cleveland, ensuring that strategic planning effectively delivers the policing service that communities require.
- 2.2 The PCC attends a number of meetings on a regular basis with key partners, stakeholders and residents from across the Cleveland area.
- 2.3 In addition to this the PCC attends many regional and national meetings representing Cleveland.

3. Your Force Your Voice

- 3.1 The '*Your Force Your Voice*' engagement initiative continues to take place with community meetings in all of Cleveland's 79 ward areas being visited on an annual basis. Since coming into office in November 2012 the PCC has attended over 600 community meetings allowing him to better understand the needs of local communities across Cleveland.
- 3.2 On 16th October the PCC had his 600th Your Force Your Voice meeting since coming into office. This involved members of Parkfield Residents Association visiting the Control Room at the Community Safety Hub to gain a better understanding of how calls to 999 and 101 are prioritised and despatched. This followed an earlier meeting where concerns were raised regarding Control Room response when residents were reporting incidents. All those who attended the visit stated that it had increased their understanding of the triage and despatch process and the pressures faced in modern day policing. All felt it would improve their perceptions of future interactions with the Control Room, and better enable them to explain the process to other residents.
- 3.3 All of the issues raised at community meetings are raised with Cleveland Police for action where necessary.

4. Other Meetings

- 4.1 Below is a summary of key other meetings attended by the PCC. The full diary is published on the PCC website at www.cleveland.pcc.police.uk.
- 4.2 On 10th September the PCC chaired the Tees Rural Crime Forum, which brings together rural community members and businesses with community safety partners with the joint aim of preventing and tackling rural crime. The Chief Constable also attended the meeting to launch the new Cleveland Police Rural Crime Strategy which has six key areas of focus, based upon the concerns raised by the rural community through engagement:
- Farm and agricultural crime, eg. Diesel theft, burning of hay bales
 - Road safety, eg. speeding
 - Serious and organised crime
 - Rural isolation and vulnerability – focus on domestic abuse and mental health
 - Wildlife crime
 - Heritage crime – Eston Hills
- 4.2 On 13th September the PCC hosted a consultation event with partner agencies regarding the refreshed Police and Crime Plan. Representatives from over 30 organisations attended the event to give their thoughts on the actions needed to progress the PCC's five key priorities. Key areas of discussion were a greater commitment to integrated working, better use of digital solutions and clearer victim pathways. Feedback was incorporated in the refreshed plan.

- 4.3 On 15th September the PCC attended an event organised by Redcar and Cleveland Police Cadets to showcase an intergenerational project to develop a community garden space in Marske. The integration of the work of the cadets with mainstream policing is an area of focus for the OPCC and work is ongoing to further develop the scheme.
- 4.4 On 10th October the PCC attended a Diversity in Tees Conference, organised by the HALO Project. The focus of the event was on work needed to further develop race equality across the region, and the PCC has committed to working in conjunction with HALO to take this work forward. The event was followed by an employment fair targeted at the BAME community, which Cleveland Police Recruitment team attended to promote voluntary and paid opportunities for work within the Cleveland Police family.
- 4.5 On 12th October the PCC attended the BME Achievement Awards, organised by the HALO project and part funded by the PCC. The Cleveland and Durham PCC funded Victim Care and Advice Service was recognised at the awards for the work done in supporting victims of race hate crime and integrating Syrian arrivals into the local community through the government's resettlement scheme.
- 4.6 15th to 21st October marked National Hate Crime Awareness Week, which was promoted by the OPCC and Cleveland Police through use of social media and also through a number of targeted events, including:
- Showcasing the work of the two Hate Crime Investigators funded through PCC funding. Over 200 positive outcomes have been achieved in the year since they came into post, including the longest sentence obtained nationally for race hate propagated through social media. Their prompt action also led to the seizure of vital evidence in the national 'Punish a Muslim' case which facilitated the conviction of the offender.
 - Mini Police is a scheme aimed at Primary School pupils which is coordinated by the PCC funded School Liaison Officers. North Ormesby Primary Mini Police chose to focus their celebration assembly on hate crime to showcase their learning from the programme.
 - Show Racism the Red Card Wear Red Day – supported by the OPCC and Cleveland Police, this national event encourages people to show their support for tackling racism by wearing red and donating to the North East charity Show Racism the Red Card's educational programme.
 - Stalls in community buildings, raising awareness of what hate crime is, how to report it and the support available for victims.
- 4.7 On 25th October the PCC attended the North East Equality Awards to receive the Gold Equality Standard, in recognition of the work undertaken to plan and promote good equality and diversity practices in the workplace by Cleveland Police. Cleveland is the first UK Police Force to achieve an externally recognised equality standard. Key areas of best practice highlighted in the assessment report were:
- **Everyone Matters Programme** – a joint initiative between the PCC and Police to embed the ethos of the Equality, Diversity and Human Rights Strategy in policy and practice. Covers a wide range of activities including

cultural awareness raising sessions for front line staff, Talent Development Programme, investment in additional roles to cover diverse community engagement and hate crime investigation and diverse recruitment plan.

- **Diversi-tees** - a mentoring programme in partnership with Teesside University. Mentors are from the Force and mentees students from the university. The programme helps students gain knowledge and experience of the world of work through work shadowing and other support.
- **Photographic Competition** – a successful community engagement campaign inviting community members to submit photography representative of the local area to be included in the design of the new Community Safety Hub building, ensuring that this purpose built facility reflects the character and diversity of the local area.
- **Staff Networks** – the development of a range of support networks available to support and nurture officers and staff from within diverse communities, including Black & Asian Police Network, LGB&T group and Christian Police Association.

5 Future Plans for Engagement

- 5.1 Engagement with young people has been identified as an area for expansion within the OPCC work programme. Current engagement includes adhoc events at schools and colleges and participation in the Crucial Crew event for Primary School children in one Local Authority area.
- 5.2 Two key areas of work have been identified:
 - Specific consultation with young people to help shape commissioning and service development - This will initially be undertaken to help develop the Cleveland Divert Scheme, with targeted consultations in schools and colleges across Cleveland. A question set will be designed in conjunction with the Divert team to ensure that feedback obtained can be utilised to help shape the future direction of the scheme.
 - Youth Proofed version of the Police and Crime Plan – The Commissioner’s Officer for Consultation and Engagement will work with a targeted pool of Cleveland Police cadets from across all four Local Authority areas to produce a young person friendly version of the Police and Crime Plan for distribution to young people across Cleveland. This will involve going through the current Police and Crime Plan to identify the key areas of interest for young people, identifying key information required and working with a graphic designer to develop a young person friendly format.

Barry Coppinger
Police and Crime Commissioner for Cleveland